

## VIADUCT EFTPOS RESCUE

Over the next four weeks there are a number of merchants that will have their eftpos terminals disconnected as they have not upgraded before the 1st June deadline. This will negatively impact some of these merchants. To reduce the financial and time impact on these businesses Viaduct has put together an Eftpos Rescue Package that will get merchants up and running across the country within three hours, guaranteed.

The options for disconnected merchants are

- 1. Pay \$200 to Paymark and get their old terminal up and running for two more weeks and then sign up and pay for a new terminal.**

Or

- 2. Sign up with Viaduct at New Zealand's Best Price and have a new terminal up and running within three hours anywhere in the country GUARANTEED.\***

We have sent out over 1000 eftpos terminals to Sub60 courier depots across the country and they are ready to be delivered once the customer has completed the eftpos rescue application form. To get an eftpos rescue terminal call Viaduct on **0800 484 238**.

### **Eftpos Rescue Package includes:**

- Verifone VX810 terminal. This is a handover stand-alone solution that can work over dial up or broadband. In the main centres there is a choice of terminal.
- Pricing - 48 Month Term \$43.95 plus GST per month or 36 Month Term \$47.95 plus GST per month
- Delivery Guarantee\* - The three hour time frame commences once completed paperwork is received at Viaduct. We are using SUB60 couriers and expect to have delivery within two hours for 80% of customers. Delivery is GUARANTEED within three hours or the first month's rental is free, thereafter if the terminal is not delivered within 24 hours, the second months rental is free.

To find out more call Viaduct on **0800 484 238** or visit <http://www.viaductnz.co.nz/eftposrescue>



## FAQS

### What if I want a different terminal?

The goal is to get you up and running first. If you want a different terminal then we can arrange this once you are backup and running. We are able to offer all terminal types in Wellington, Auckland and Nelson.

### Will someone come and set this up for me?

These terminals have been preprogrammed and require three steps to get them activated. To save time we will do this over the phone, simply call 0800 484 238 to get the terminal working.

### Will this work with my current bank?

Yes these terminals will not change your current set up as they are Paymark Certified terminals and we will load your existing merchant number into them.

### Conditions

The above pricing is only applicable to the VX810 terminal type on the specified term of agreement. The customer must complete the Viaduct paperwork and be accepted by Viaduct operations before the three hour time frame begins. The three hour response time is only guaranteed within the below main town areas:

Whangarei  
Auckland  
Hamilton  
Tauranga  
Rotorua  
New Plymouth  
Invercargill

Napier  
Palmerston North  
Wellington  
Nelson  
Christchurch  
Timaru  
Dunedin

Taupo  
Queenstown\*\*  
Blenheim\*\*  
Gisborne\*\*  
Wanganui\*\*

Delivery outside the above areas will be quoted before charged. To find out more visit <http://www.viaductnz.co.nz/eftposrescue> or call Viaduct on **0800 484 238**.

\*\* These towns do not have SUB60 couriers so will be sent out same day.

