



## Presenting Training for Retailers 2010

**ANDREW LAING (AGL Enterprises)** has much pleasure in offering to facilitate a Public Training Schedule.

As a result of his association with Champagne Consultants Ltd, Training Solutions Plus and his own organizations. He has developed and facilitated training workshops throughout New Zealand to a wide range of organizations; Government Departments, Local Bodies and Corporate business.

### Work shops, February and March 2010

**Please note:**

Initially the workshops are being offered in Lower Hutt, Wellington and Palmerston North. However if there is sufficient interest from other areas, further courses will be scheduled

### Retail Selling and Customer Service

In today's retail business world we need to ensure that staff give us a leading edge in the market . The two key elements of this are retail selling and Customer service skills.

This workshop facilitated by AGL Enterprises is designed to assist your frontline staff to develop new skills and enhance the existing skills.



**Lower Hutt, Wednesday 24 February**  
**Wellington Central, Thursday 25 February**  
**Palmerston North, Tuesday 9 March**

**Workshop will run 9am-1pm**

**Cost: \$120.00+GSTpp**

### Leadership Skills

(Full day course)

In today's retail business world we need to ensure that staff give us a leading edge in the market . A key element of this is the need for effective leadership skills.

This workshop facilitated by AGL Enterprises is designed to assist your team leaders to develop to develop and enhance their skills.



**Palmerston North, Wednesday 17 March**  
**Wellington Central, Wednesday 24 March**

**Workshop will run 9am-5pm**

**Cost: \$225+GSTpp**

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To learn more, register and receive full workshop information for both

**Retail selling and customer service and Leadership Skills**

**Please contact:** Andrew Laing of AGL Enterprises

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**Email:** [agle@paradise.net.nz](mailto:agle@paradise.net.nz)

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Questions or comments? Email Andrew at, [agle@paradise.net.nz](mailto:agle@paradise.net.nz) or PH, 0212137338

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